

ELT-865 Terminal User Manual

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1 Overview

The ELT-865 Terminal is the complete modem solution for wireless m2m applications. Based on the Telit GL865 module, it is available as DUAL or QUAD band version and offers high level GSM/GPRS features in compact aluminium housing with all the standardized interfaces. Together with its small size and wide supply voltage range, makes it easy to integrate into all kinds of machines.

The ELT-865 Terminal enabling voice, data, SMS and fax communication is a universal solution for all low-volume M2M and mobile data applications including metering, traffic systems, transportation and logistics, security, vending machines, and facility management.

Device can be controlled by standard AT commands or by customer's application inside (embedded Python Script Interpreter), thus making it the smallest, complete SMT platform for m2m solutions.

This document contains full ELT-865 modem description and gives information about installation and using it.

2 References

- [1] Telit_AT_Commands_Reference_Guide.pdf
- [2] Telit_GL865-DUAL/QUAD_Hardware_User_Guide.pdf
- [3] Telit_Modules_Software_User_Guide.pdf
- [4] Telit_GL865-DUAL/QUAD_Product_Description.pdf
- [5] Telit_Easy_Script_Python.pdf
- [6] http://www.telit.com/en/products/gsm-gprs.php?p_id=12&p_ac=show&p=93
- [7] <http://www.python.org/>

3 Trademarks



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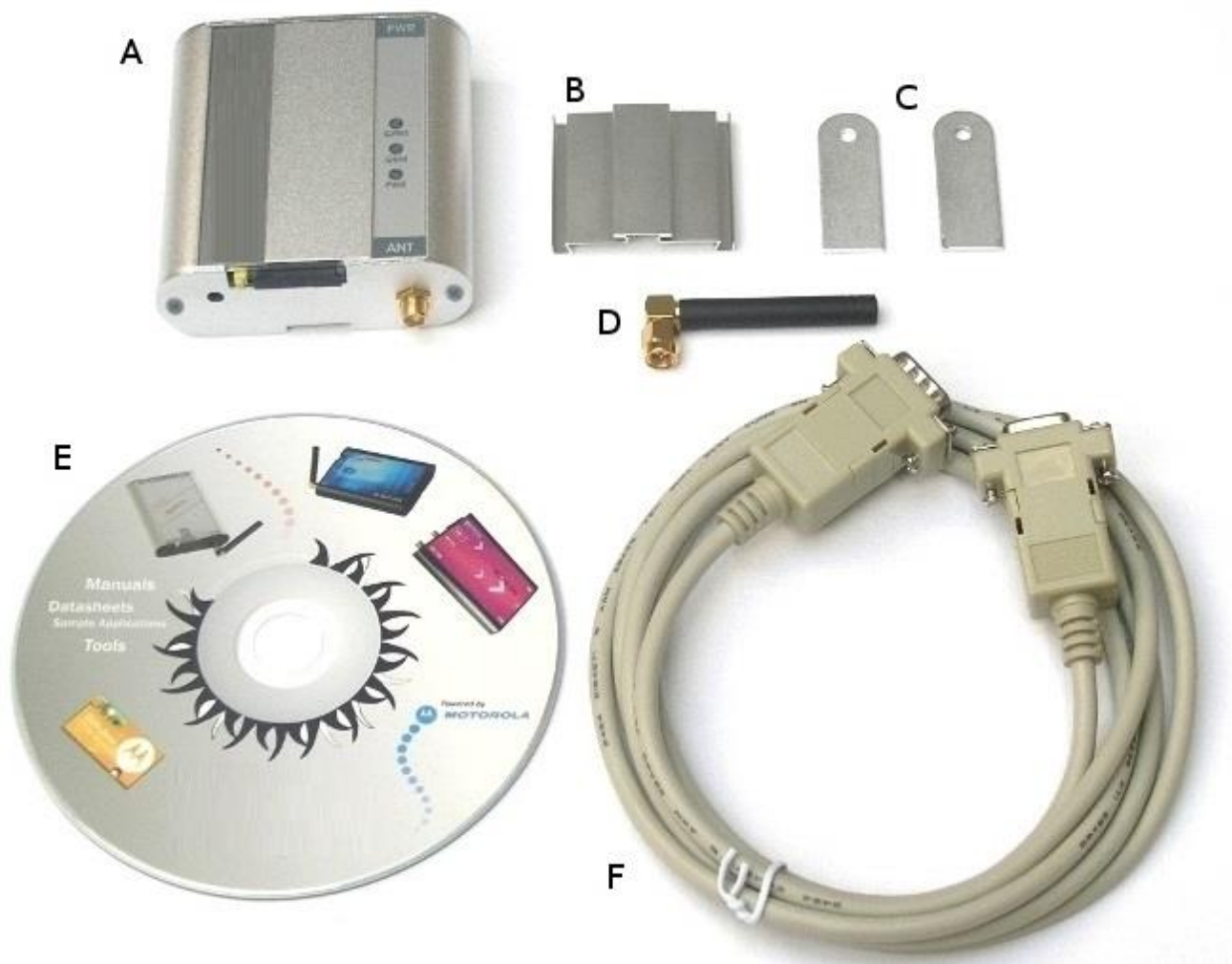
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4 Package

4.1 Box

the product is packed in the original box.

We can find product sticker on the box. It matches modems sticker that is placed on the device. This proves that your modem is original product. More information about stickers in chapter 5.3 Product sticker.



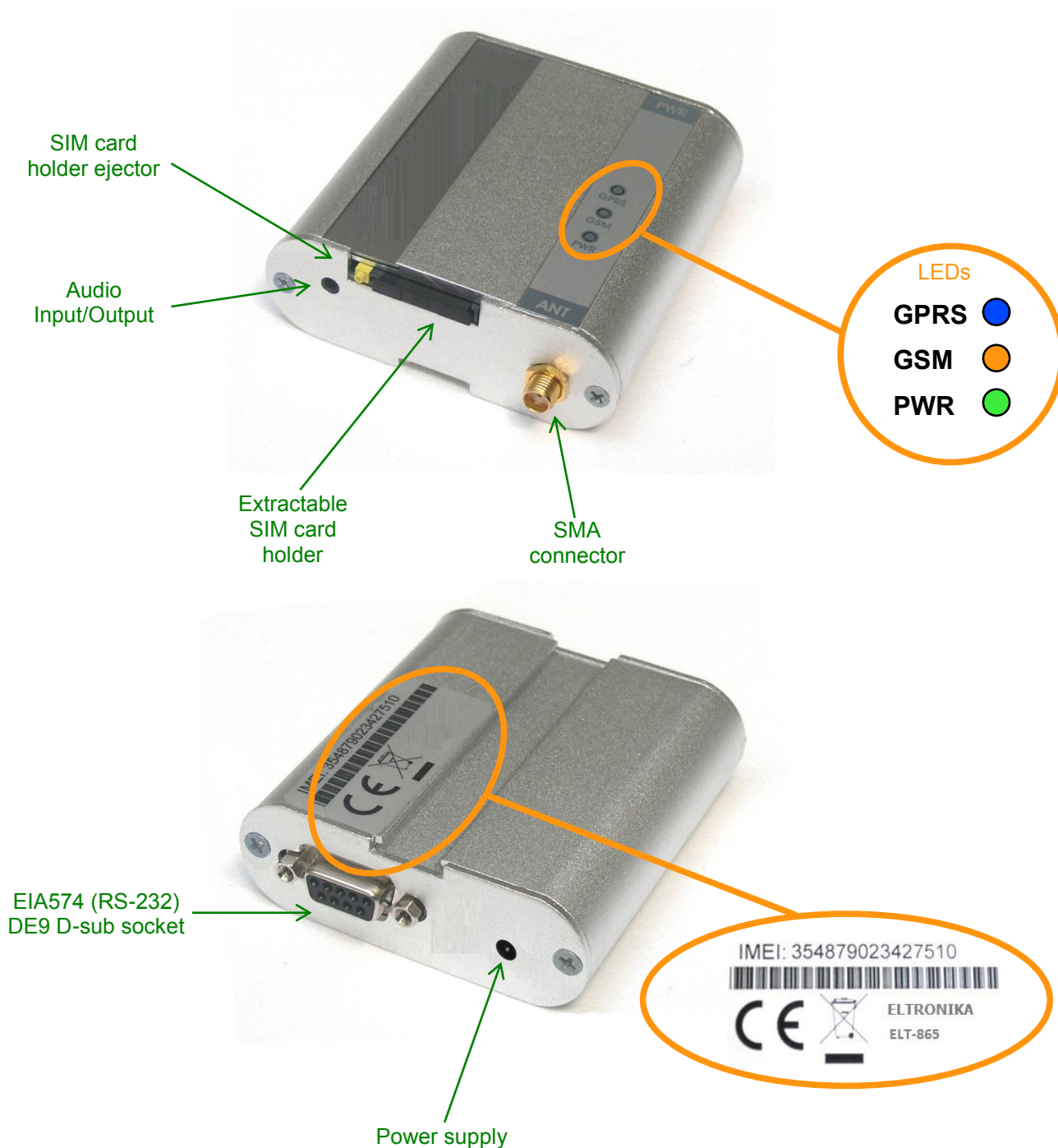
4.2 Complete package contents

Complete package contains:

- ELT-865 terminal (item A)
- DIN handle (item B)
- wall handles (items C)
- antenna GSM (via SMA) (item D)
- CD with software (item E)
- RS232 cable (item F)

5 General presentation

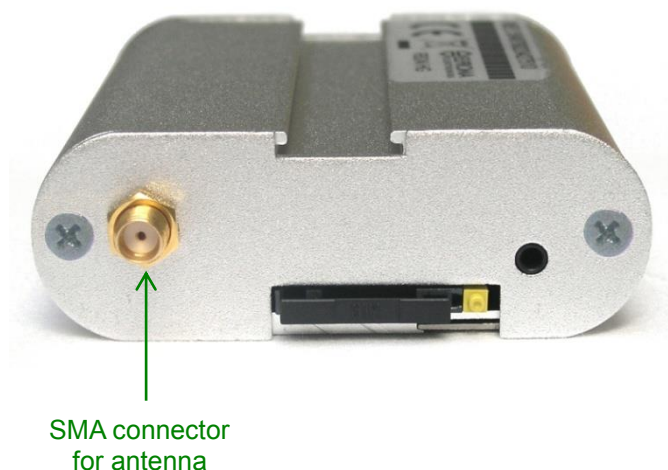
5.1 Description



5.2 External connections

5.2.1 Interfaces and connectors

5.2.1.1 Antenna connector



SMA antenna input is used to connect external GSM antenna. To establish connection with GSM network an external antenna must be used. Type of antenna depends on GSM coverage. In good circumstances (level of received signal is high) use antenna which is attached in the package. If range of GSM is low or none, an outdoor or indoor (for instance in place where GSM range is sufficient) antenna should be used.

Note: *If there is no antenna connected to SMA connector, the connection with GSM network is impossible.*

5.2.1.2 RS-232 Interface (EIA574)

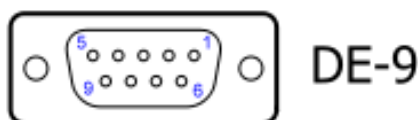
ELT-865 terminal is equipped with RS-232 interface (as shown below). DE9 DSUB socket is connected via voltage level translator circuit to GL865 UART.



Table of RS-232 DB9 pins:

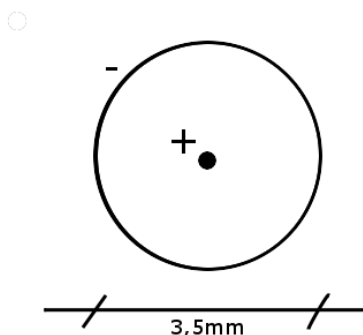
Pin No.	Name	Dir	Description
1	DCD	IN	Data Carrier Detect. Raised by DCE when modem synchronized.
2	RD	IN	Receive Data (a.k.a RxD, Rx). Arriving data from DCE.
3	TD	OUT	Transmit Data (a.k.a TxD, Tx). Sending data from DTE.
4	DTR	OUT	Data Terminal Ready. Raised by DTE when powered on. In auto-answer mode raised only when RI arrives from DCE.
5	SGND	-	Ground
6	DSR	IN	Data Set Ready. Raised by DCE to indicate ready.
7	RTS	OUT	Request To Send. Raised by DTE when it wishes to send. Expects CTS from DCE.
8	CTS	IN	Clear To Send. Raised by DCE in response to RTS from DTE.
9	RI	IN	Ring Indicator. Set when incoming ring detected - used for auto-answer application. DTE raised DTR to answer.

DE-9 (EIA/TIA 574)
Looking into female connector



5.2.2 Power supply connector

The power supply connector is a 2-pin connector for external DC power supply connection, which can handle voltage from range 5..30 V DC, 2.5 W max. continuous power.



No.	Singal	I/O	Description
+	V+BATTERY	I	5..30V DC
-	GND	-	Ground

Attention!

An attempt to power terminal from DC source outside of 5..30V range may result in physical destruction of the device.

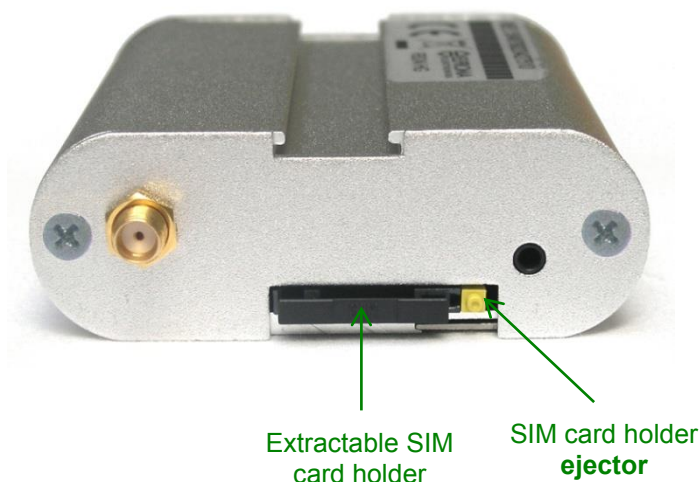
5.2.3 Audio Input/Output

The ELT-865 modem is equipped with audio interface, which can be used for transmitting voice communication while calling. To use this interface plug the HandsFree headphones into it. The Audio I/O is shown in the picture below.



5.2.4 SIM card holder

SIM card holder is placed in front of ELT-865 terminal (as shown below) and is accessible externally. To insert SIM card into the holder press the **yellow button**, eject the little drawer, place there Your SIM card and insert drawer into the modem (You will hear click). To operate the module in a GSM network, it is necessary to insert a SIM card obtained from the network operator.



5.3 Product sticker

Product stickers are on the modem and on the box of the product.

A production sticker includes the following information:

- Product serial number (IMEI)
- the CE marking
- the 15-digit bar code
- the model signature (ELT-865)



6 Basic features and services

Basic features and available services for ELT-865 are contained in table below.

Feature/service	Description
Standard	Supported Bands: <ul style="list-style-type: none"> • GSM Quad-band • 850/900/1800/1900MHz Physical: <ul style="list-style-type: none"> • 83 x 72 x 25 mm • Weight 151g
GPRS	<ul style="list-style-type: none"> • Multi-slot class 10 (4 Down; 2 Up; 5 Total) • Max BR Downlink 85.6 Kbps • Coding Scheme CS1-CS4
Interfaces	Connectors <ul style="list-style-type: none"> • Single 70 pin board to board • RF MMCX SIM Card <ul style="list-style-type: none"> • 3.0V / 1.8V • STK 3.1 Connectivity <ul style="list-style-type: none"> • UART: BR from 300 bps to 115.2 Kbps • Auto BR
SMS	<ul style="list-style-type: none"> • MO / MT Text and PDU mode • Cell broadcast
Audio	<ul style="list-style-type: none"> • Telephony • Digital audio • Differential analog audio lines • Vocoders HR/FR/EFR/AMR • DTMF support • Audio control: echo suppression; noise suppression; side tone; gain control
GSM supplementary services	<ul style="list-style-type: none"> • USSD phase II • Call forwarding • Call hold; waiting; multiparty • Call diverting • Missed call indicator • AOC • Call barring CSD <ul style="list-style-type: none"> • Max BR 14.4 Kbps
Power supply	5V – 30V DC

7 Using the modem

7.1 Setting up the modem

To set up the modem, do the following steps:

- Eject SIM card holder using yellow button and pull out the drawer.



Eject SIM holder using yellow button and pull out drawer

- Insert Your SIM card into drawer.



SIM card drawer can be completely taken out

Put Your SIM card into drawer and insert the drawer into modem

- Verify if SIM card fits in the drawer properly (as shown).
- Insert the drawer into the modem.

- Connect the antenna to the SMA connector



- Connect the modem using RS-232 cable



- Plug the power supply cable to the power supply input



- Plug the hands-free headphones into Audio I/O (**optionally**)
- Now the modem is ready to work.

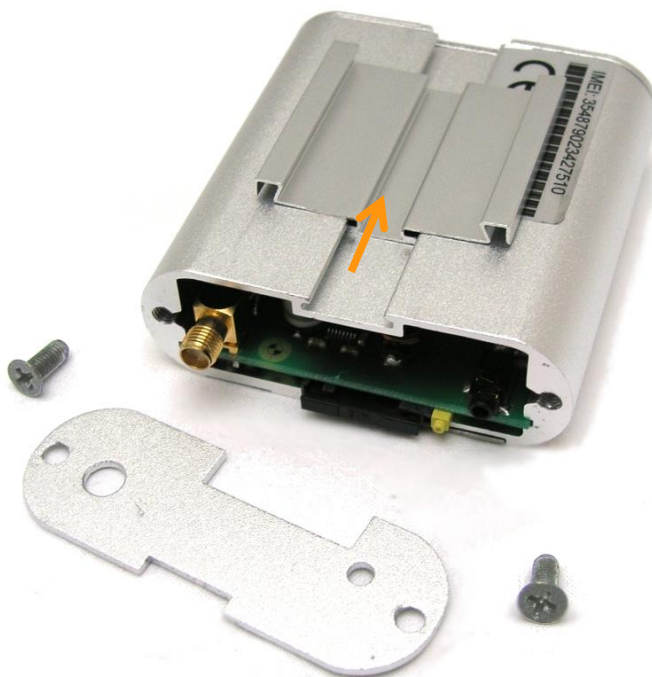


7.2 Mounting the modem

7.2.1 On DIN bus

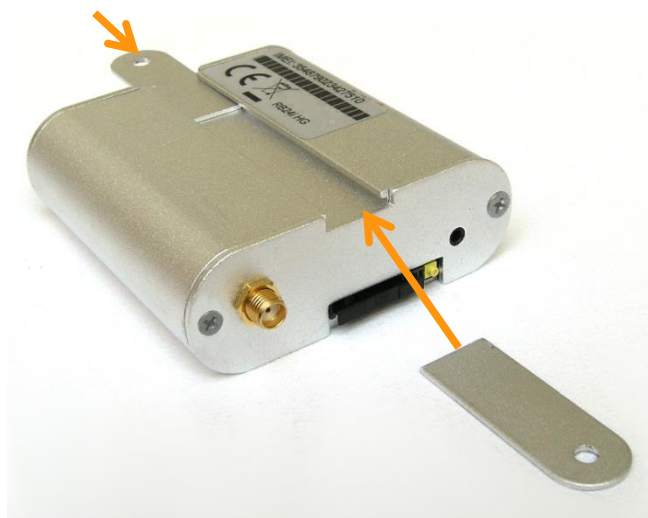
To mount modem on DIN bus install DIN handle as shown below

- Unscrew front panel and put DIN handle inside small rail in the back



7.2.2 On the wall

To mount modem on the wall install wall handles as shown below.



7.3 Checking the communication with the modem

Once the modem is connected You can check communication between ELT-865 terminal and the PC using Telit AT Controller available here [6]:

http://www.m2mgsm.com/download/Tools/Common/Telit_AT_Controller_r2_1_0.zip

Configuration of the DTE (port COM) in TATC settings should be set as follows:

- Bits per second: **115200 bps**,
- Data bits: **8**,
- Parity: **None**,
- Stop bits: **1**,
- Flow control: **hardware**.

If the connection with the modem cannot be established do the following:

- Check if modem is connected with PC via RS-232.
- Check the configuration of the COM port.

Examples of AT commands:

- **ATE1** enables modem echo function,
- **AT+CGMI** modem answers "Motorola" when connection is OK.
- **AT+CPIN?** shows current status of SIM card
- **AT+CPIN=xxxx** to enter PIN, where 'xxxx' are digitals
- **AT+CSQ** to verify received signal strength
- **ATD<phone_number>;** to initiate a voice call
- **ATH** to hang up a voice call

For further information about Telit AT commands and their usage, refer to [1].

7.4 Python scripts

ELT-865 terminal integrates embedded Python interpreter. See simple guides here or refer to [5] for more details. To find more information about python programming refer to [7].

7.4.1 Downloading script

Command: **AT#WSCRIPT=“< script_name >“,< size >,< know-how >**

<parameter>	Description
< script_name >	file name
< size >	file size (number of bytes)
< know-how >	know how protection, 1 = on, 0 = off (default)

The script, the **compiled** script, any text or binary file, can be downloaded on the module using the #WSCRIPT command. In order to guarantee your company know-how, you have the option to hide the script text so that the #RSCRIPT command does not return the text of the script and keeps it "confidential", you can see the name of the script only using the #LSCRIPT command. Remember that if you chose to hide the script text, it is your responsibility to keep the information about what is executed on the module.

In order to download the (compiled) script, you have to choose a name for your script on the module, taking care of the following:

- the extension for scripts is .py
- the maximum length allowed is 16 characters
- script names are case sensitive (“Script.py” and “script.py” are two different scripts).

Then you have to find out the exact size of the script in bytes (or pre-compiled script, or generic text or binary file). For example, right clicking on the file and selecting “size” in “properties” (attention: this is different from selecting “size on the disc”).

For further information refer to [5] Telit_Easy_Script_Python.pdf

7.4.2 Script execution

In order to execute Python script, first it needs to be enabled by command:

AT#ESCRIPT=“< script_name >“

<parameter>	Description
< script_name >	file name

Select the Python script which will be executed (the enabled script .py or .pyo) from the next start-up and in every future start-up using the AT#ESCRIP command. In case the Python script consists of more than one file only the main file should be executed. First choose the script you want to enable between the ones you've downloaded:

AT#LSCRIPT? can help you checking the names of the scripts;

AT#ESCRIP? can help you check the name of the script that is enabled at the moment

The Python script you have downloaded to module and enabled is executed at every module power on if the DTR line is sensed LOW (2.8V at the module DTR pin - RS232 signals are inverted -) at start-up, (in this case no AT command interface is connected to the modem port) and if the script name you enabled matches with one of the script names of the scripts you downloaded.

In order to gain again the AT command interface on the modem physical port (for example to update locally a new script) the module shall be powered on with the DTR line HIGH (0V at the module DTR pin) so that the script is not executed and the Python engine is stopped.

For further information refer to [5] Telit_Easy_Script_Python.pdf

7.5 Status of the modem (LEDs)

The operational status of the ELT-865 Terminal is signaled by external LEDs placed on the front panel of the modem.

The table below shows what is the meaning of LEDs.

LED status	LED name	LED colour	Status description
on	GPRS	blue	Lights when GPRS connection is established
	GSM	orange	Shows the RF activity of GSM module
	PWR	green	Modem is on
off	GPRS	none	No GPRS connection is established
	GSM	none	Terminal has no connection with GSM network
	PWR	none	Modem is off

7.6 Disabling and enabling echo function

If echo is not displayed when entering AT command, that means:

- The local echo function in software (such as Hyperterminal) is disabled
- The echo function of the modem is disabled

To enable echo function of the modem enter **ATE1** command.

In Machine to Machine communication it is recommended to disable echo function (type **ATE0**) in order to avoid useless CPU processing.

For further information about **AT** commands and their usage, refer to [1].

7.7 Verifying the strength of received signal

ELT-865 Terminal can establish connection with network if the received signal strength is sufficiently strong.

To verify the signal strength and bit error rate, do the following:

Using software such as Hyperterminal enter **AT+CSQ**. This command displays the received signal strength indication <rss> and channel bit error rate <ber>. The modem answers as follows:

+CSQ: <rss>,<ber>

OK

<parameter>	Description
<rss>	0 through 31 - covers the range of -113 dbm (or less) to -51dbm (or greater)
<ber>	Channel bit error rate (in percent) 0–7 RXQUAL values in the GSM 05.08 table 99 Unknown or not detectable

For further information about **AT** commands and their usage, refer to [1].

7.8 PIN code status

To check PIN code status enter **AT+CPIN?** Command.

The table below shows the most interesting responses of the modem:

Answer	Description
+CPIN: SIM PIN	PIN code has not been entered
+CPIN: READY	PIN code has been entered correctly

For further information about **AT** commands and their usage, refer to [1].

7.9 Network registration

7.9.1 GSM network registration

To check GSM network registration status enter **AT+CREG?** into software (for instance Hyperterminal) Modem will answer in following format:

+CREG: <n>,<stat>[,<lac>,<ci>]

OK

The following table shows the +CREG parameters:

<parameter>	Description
<n>	0 Disables the network registration unsolicited result code. 1 Enables the network registration unsolicited result code +CREG: <stat>. 2 Enables the network registration and location information in unsolicited reports and Read command +CREG:<stat>[,<lac>,<ci>]. The <u>default</u> is 0 .
<stat>	0 Not registered, and the ME is not currently searching for a new operator to which to register. 1 Registered, home network. 2 Not registered, but the ME is currently searching for a new operator to which to register. 3 Registration denied.* 4 Unknown. 5 Registered, roaming.
<lac>	Two-byte location area code in hexadecimal format
<ci>	Two-byte cell ID in hexadecimal format.

*To manage connecting to network SIM card inserted into the modem must be valid.

For further information about **AT** commands and their usage, refer to [1].

7.9.2 GPRS network registration

To check *GPRS* network registration status enter **AT+CGREG?** into software (for instance Hyperterminal) Modem will answer in following format:

+CGREG: <n>,<stat>[,<lac>,<ci>]

OK

The following table shows the **+CGREG** parameters:

<parameter>	Description
<n>	0 Disables the network registration unsolicited result code. 1 Enables the network registration unsolicited result code +CGREG: <stat>. 2 Enables the network registration and location information in unsolicited reports and Read command +CGREG:<stat>[,<lac>,<ci>]. The <u>default</u> is 0 .
<stat>	0 Not registered, and the ME is not currently searching for a new operator to which to register. 1 Registered, home network. 2 Not registered, but the ME is currently searching for a new operator to which to register. 3 Registration denied.* 4 Unknown. 5 Registered, roaming.
<lac>	Two-byte location area code in hexadecimal format
<ci>	Two-byte cell ID in hexadecimal format.

*To manage connecting to network SIM card inserted into the modem must be valid.

For further information about **AT** commands and their usage, refer to [1].

7.10 AT commands summary

As a conclusion table below shows most common and useful AT commands.

For more AT commands refer to [1].

Action	Syntax	Response	Comments
Echo enable	ATE1	OK	Typed text is seen.
Echo disable	ATE0	OK	Typed text is not seen.
Voice call	ATD<phoneNo>; Remember of ';'!	OK	Call initiated.
		NO CARRIER/BUSY/NO ANSWER	Connection failure.
		+CME ERROR: <err>	General error*
		OPERATION NOT ALLOWED	Security reason (such as SIM card not inserted)
		UNKNOWN CALLING ERROR	Unknown reason
Hung up call	ATH	NO CARRIER	Connection is hanged up.
Receiving call	ATA	OK	Call is answered.
Communication loss		NO CARRIER	
Enter PIN code	AT+CPIN=[<puk> or <pin>], [<newpin>]	OK	Set PIN or PUK or new PIN code.*
Check PIN code status	AT+CPIN?	+CME ERROR: <err>	General error*
		+CPIN: <code> OK	Returns status of PIN. e.g. READY or SIM PIN
		+CME ERROR: <err>	General error*

*Refer to [1].

8 Troubleshooting

8.1 No connection/communication with the modem

If there is no communication with the modem do the following steps:

- Check all external connections of the modem (RS-232, Power supply)
- Verify if power supply is correct (see 9.2.1 Power supply)
- Check if COM port is correctly parameterized (see 19 Checking the communication with the modem)
- Check if program used for communication works properly and if there is none other program interfering. If yes close the interfering program.

8.2 Receiving ERROR message

Modem answers **ERROR** on AT command in following cases:

- Syntax of typed AT command is incorrect – check the command syntax in [1]
- Parameters of typed AT command are incorrect – type **AT+CMEE=1** for enabling wide description of error which occurred. The response now will be in format:

ERROR

+CME ERROR: <err>

where <err> is a description of error which has occurred

- Refer to [1] for further details about occurred error

8.3 Receiving **NO CARRIER** message

There are some common cases when modem answers **NO CARRIER**:

- If data/voice/fax connection cannot be established
- Right after hanging up the data/voice/fax connection
- If there is no connection with network – check antenna and registration status (see 24Network registration)
- If there is no power supply (see 9.2.1 Power supply)

If modem answers **NO CARRIER** in some cases, you can have extended error code using **AT+CEER**. The table below shows some of codes which can appear.

Error code	Description
1	Unassigned or unallocated number
3	No route to destination
6	Channel unacceptable
8	Operator determined barring
16	Normal call clearing
17	User busy
18	No user responding
19	User alerting, no answer
21	Call rejected
22	Number changed
27	Destination out of order
28	Invalid number format (incomplete number)
34	No circuit/channel available
38	Network out of order
41	Temporary failure

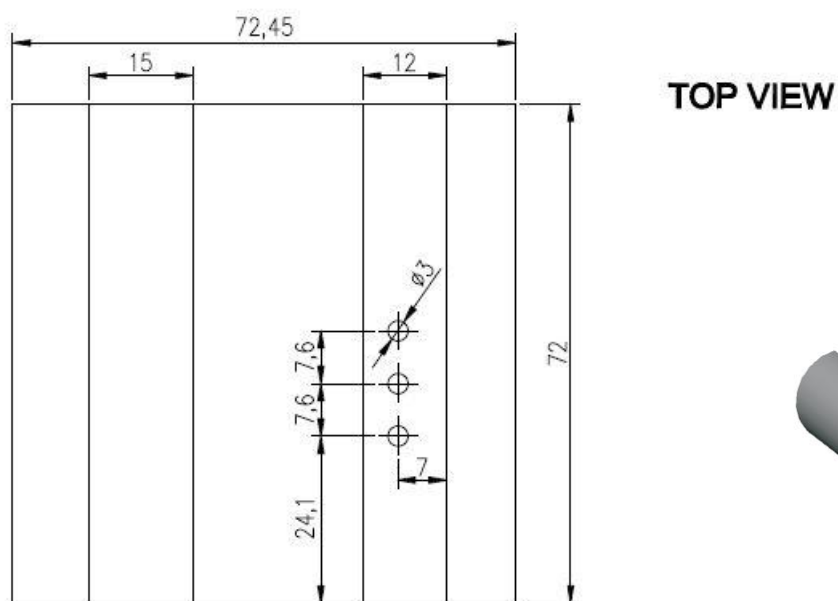
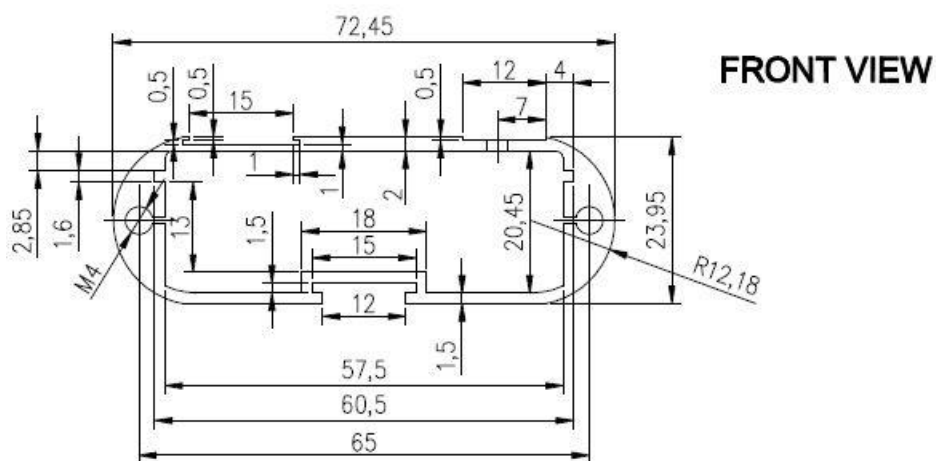
For further information about **AT** commands and their usage, refer to [1].

9 Technical characteristics

9.1 Mechanical characteristic

Max. dimensions	75 x 72 x 25 mm (w/o connectors) 83 x 72 x 25 mm (w/ connectors)
Weight	≈ 150 g (only modem w/o any external connection, up to module mounted inside the modem)
Volume	135 cm ³ (w/o connectors)

9.1.1 Housing description (dimensioning diagram)



9.2 Electrical characteristic

9.2.1 Power supply

- Nominal voltage range: 5..30 V, 10%
- Maximum continuous (average) supply power: 2.5 W
- Maximum continuous (average) supply current: 200 mA at 12V, 100 mA at 24V

9.2.2 RF characteristics

9.2.2.1 Frequency ranges

Parameter	Conditions	Specifications
GSM 850	TX	824 – 849 MHz
	RX	869 – 894 MHz
GSM 900	TX	880 – 915 MHz
	RX	925 – 960 MHz
DCS 1800	TX	1710 – 1785 MHz
	RX	1805 – 1880 MHz
PCS 1900	TX	1850 – 1910 MHz
	RX	1930 – 1990 MHz

9.2.2.2 RF performance

Minimum radiated RF performance is shown in the table below:

Band		850/900	1800/1900
GSM/GPRS	TRP [dBm]	22	24,5
	TIS [dBm]	-99	-101,5
EGPRS	TRP [dBm]	20,5	19,5
	TIS [dBm]	-92,5	-93,5

9.2.2.3 External antenna

The external antenna is connected to the modem via SMA connector.

Antenna must have parameters as shown below in table.

Antenna frequency range	Dual-band GSM 900/DCS 1800 MHz
Impedance	50 Ω
DC impedance	0 Ω
Gain	0 dBi w/o cable; 2dBi w/ cable
VSWR (with cable)	-10 dB

The antenna chosen for working with modem should best fit to circumstances of environment it is used in. When the modem is placed in a room or somewhere where the range of networks signal is too low, the outdoor or specific indoor antenna should be used to increase it.

9.3 Environmental characteristic

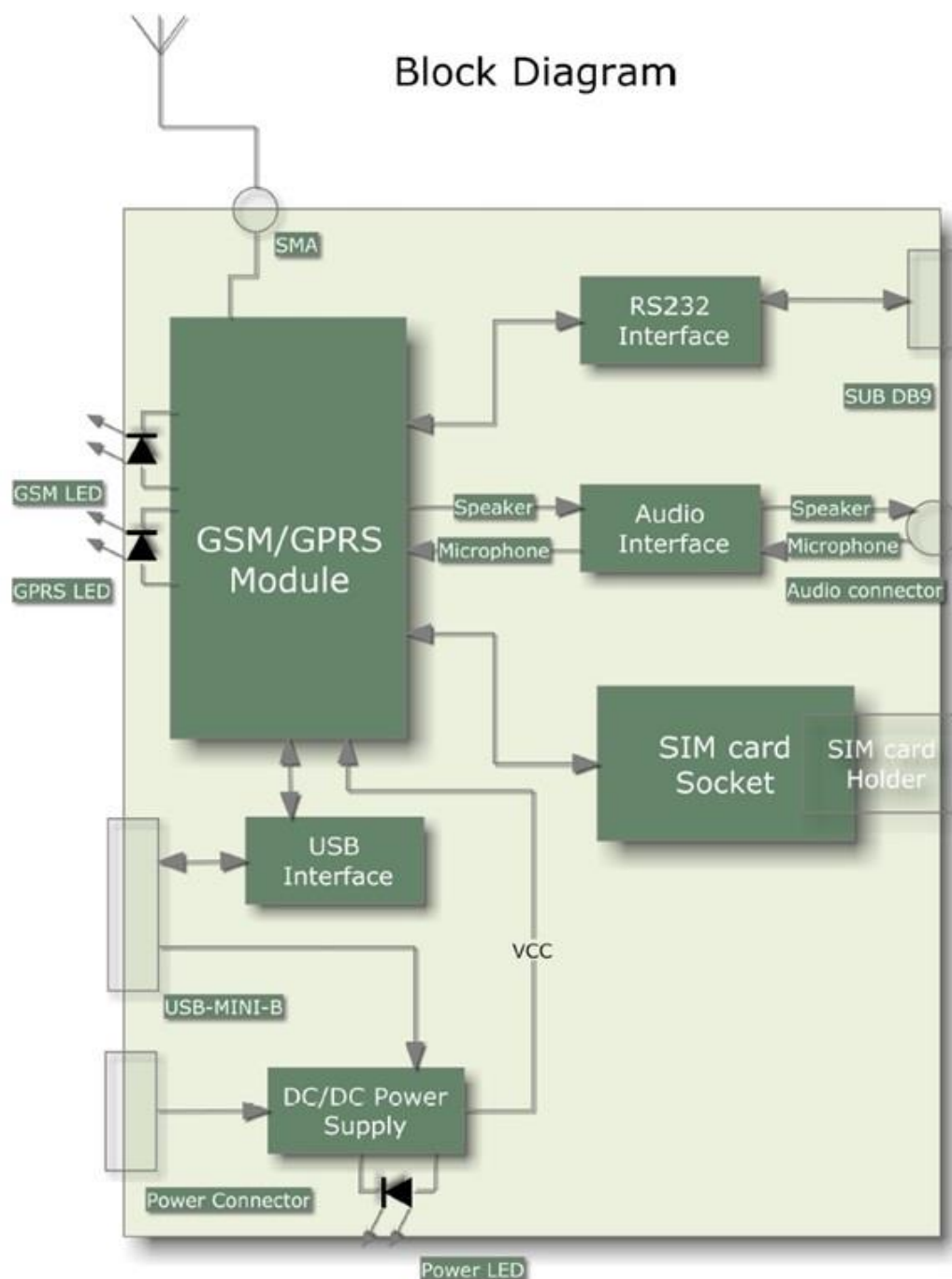
Table below gives the environmental operating conditions of ELT-865 terminal.

Attention!

Exceeding the values may result in permanent damage to the module.

Parameter	Conditions	Min	Max	Unit
Ambient Operating Temperature		-20	60	°C
Storage Temperature		-40	85	°C
ESD	At antenna connector Contact Air At interface connector		± 6 ± 15 ± 1	KV

10 Architecture



11 Safety recommendations

11.1 General Safety

Please follow safety regulations regarding the use of radio equipment due to the possibility of radio frequency interference. Read given advices carefully.

Switch **off** GSM terminal when:

- in an aircraft – using cellular telephones in aircraft may endanger the operation of the aircraft; it is illegal
- at a refuelling point
- in any area with potentially explosive atmosphere which could cause an explosion or fire
- in hospitals and any other places where medical equipment is in use

Respect restrictions on the use of radio equipment in any area or place where it is signalized that using cellular telephony is forbidden or dangerous.

Using GSM modem close to other electronic equipment may also cause interference if the equipment is inadequately protected. It may lead to damage or failure of GSM modem or the other equipment.

11.2 Care and Maintenance

The ELT-865 terminal is a electronic product that should be treated with care. Please follow suggestions shown below due to using modem for many years.

- Do not expose ELT-865 to any extreme circumstances like high temperature or high humidity
- Do not keep modem in dirty and dust places
- Do not disassemble the ELT-865 modem
- Do not expose the modem to any water, rain or steam
- Do not drop, shake or knocking your modem
- Do not place your modem close to magnetic devices – credit cards, etc
- Use of third party equipment or accessories, not made or authorized by Eltronika Electronics may invalid the warranty of modem and/or cause failure or permanent damage of modem
- Do not expose the modem to children under 3 years

11.3 Responsibility

The modem is under your responsibility. Please treat it with care, and respect local regulations. This is not a toy – keep it out of the reach of children.

Try to use security features (PIN etc.) to block unauthorized use or theft.

12 Accessories

The tables below shows recommended accessories for ELT-865 terminal.

12.1 Accessories critical for using modem

Table below shows accessories critical for using modem. Without them usage of modem is impossible.

Accessory	Description	Part no.
Power adaptor	5 V	PSRB24R

Example of power adaptor is shown in the picture below



Power adaptor 5 V PSRB24R

12.2 Additional accessories

Table below shows additional accessories that are not essential for modem usage.

Accessory	Description	Part no.
Magnetic antenna 2dBi	Antenna with extra gain	ANT-DBMAG
HandsFree headphones	Headphones and microphone	HF24



HandFree headphones HF24

13 On-line support

Eltronika provides a range on on-line support which includes:

- the latest version of this document
- the latest drivers for ELT-865
- technical support

This information can be found on our web sites at: www.eltronika.com

For further information you can contact us at:

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